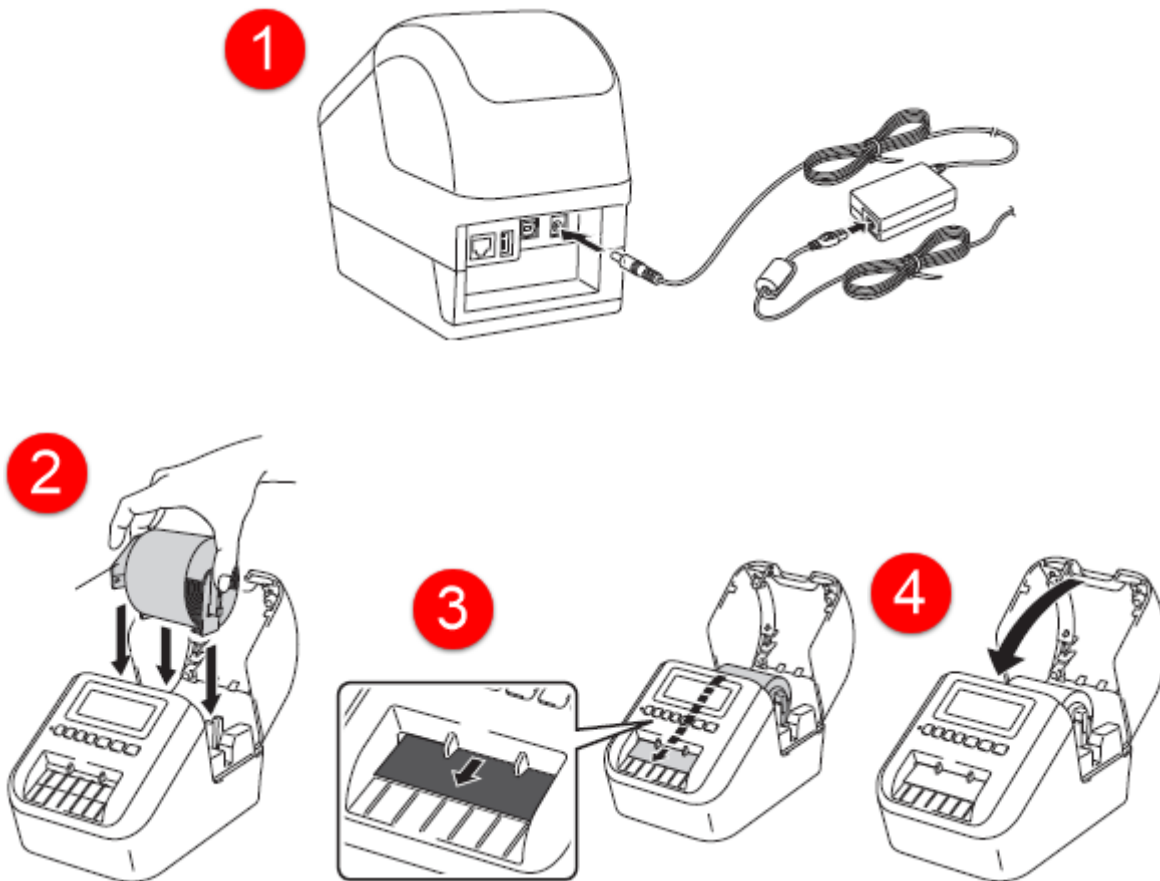


Brother QL-820nwb Setup Guide

1. Plug in the power cord into the printer
2. Load the DK Roll paper by inserting the ribbon spool into the printer
3. Feed the DK Roll paper with the upright edge of the Label Output Slot – Push the label through until the end reach the mark as shown
4. Close the cover





Connecting Your Printer

Option 1 USB:

1. Start with the Printer turned **OFF**
2. Before connecting the USB cable, make sure the printer is turned OFF
3. Connect the USB cable into the back of the printer and into your PC
4. Turn the Printer **ON**

Option 2 Ethernet:

1. Turn the Printer **ON**
2. Press the Menu Button
3. Press the up or down button to select the **WLAN** menu
4. Press the up or down button to set **WLAN** On/Off to **OFF**
5. Turn the Printer **OFF**
6. Connect the ethernet cable to the back of your printer and into LAN ports 1-4 of your router
7. Turn the Printer **ON**

Option 3 WiFi:

1. Turn the Printer **ON**
2. Press the Menu Button
3. Press the up or down button to select the **WLAN** menu
4. Press the down button to select **Network Mode** and press OK
5. Select **Infrastructure Mode** and press OK
6. Enter the SSID and Password to the network

Option 4 WPS:

1. First confirm that your router supports WPS
2. Turn the Printer **ON**
3. Press the Menu Button
4. Press the down button to select the **WLAN** menu
5. Press the down button to select **WPS Button Push** and press OK
6. When the connection is established, the WLAN icon appears on the printer LCD



Optional Accessory

Rechargeable Li-Ion Battery Unit

- If a printer is provided with a Rechargeable Li-Ion Battery Unit, be sure to charge the unit fully after each use (charge for at least 2.5hours) by plugging in the printer power supply
- If the device is in use, the charging is disabled and will only provide power to maintain the printer on.

Please Note: If you touch a part of the Label Printer while the Battery Unit is charging, that part of the printer may feel warm. This is normal, and the printer may be used safely; however, if the printer becomes extremely hot, discontinue and allow to cool.

Trouble Shooting

- My printer does not print, or a printing error is received
 - Check if the cable is connected securely
 - Check if the DK roll is installed correctly
 - Check if there is enough roll remaining
 - If an error message appears, power cycle the printer on/off to see if the same message appears. Contact Support.
 - If the status LED is orange, the print head has over heated and entered a "cooling stage". Wait a few minutes and try again.
- My printer can not be found on the network
 - Review Options 2-4 and ensure you enabled the correct network options for your setup
 - Review your router connection with your venue IT department
 - Check to see if your iPad or other connecting device is on the same network as the printer

Please call our support team if you need assistance
setting up your rental devices
1(800) 622-6484